

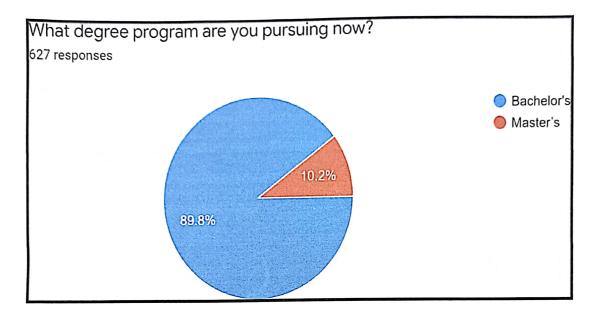


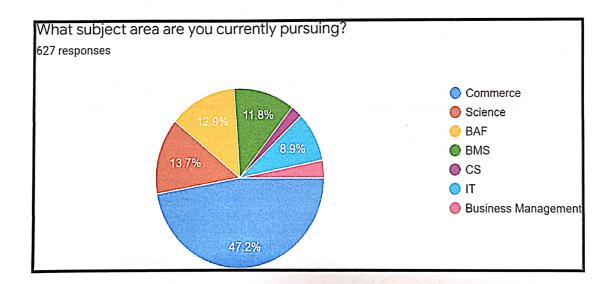
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Rajiv Gandhi College of Arts, Commerce, & Science. Vashi Navi Mumbai.

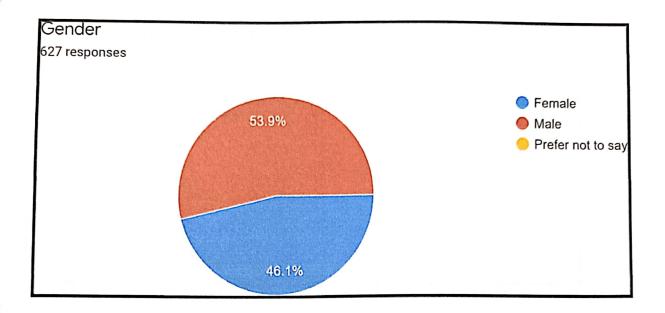
Arts, Commerce, & Science.Vashi Navi Mumi {Permanently Affiliated to University Of Mumbai} ACCREDITED BY NAAC, GRADE 'B'

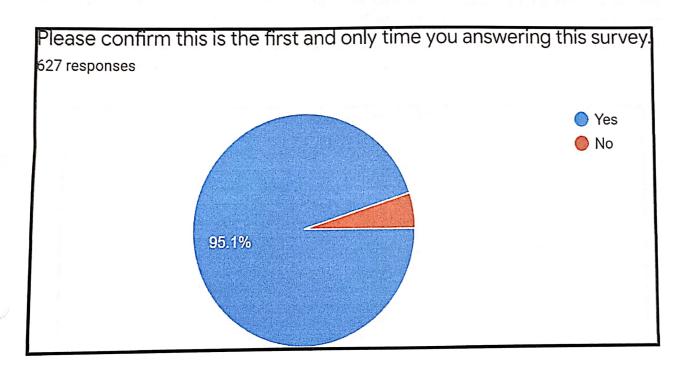
Student Satisfaction Survey (2020-21)



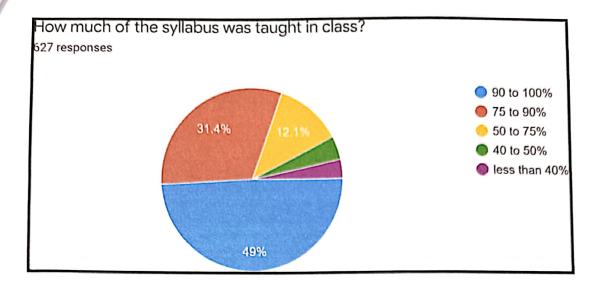




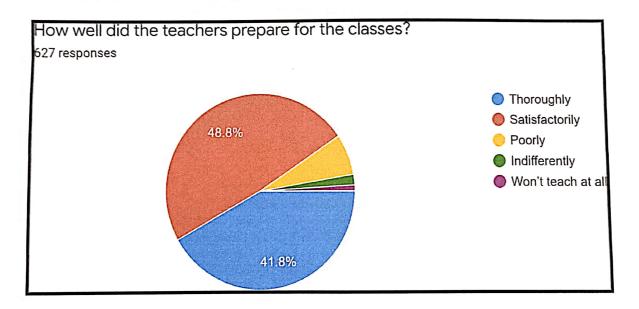






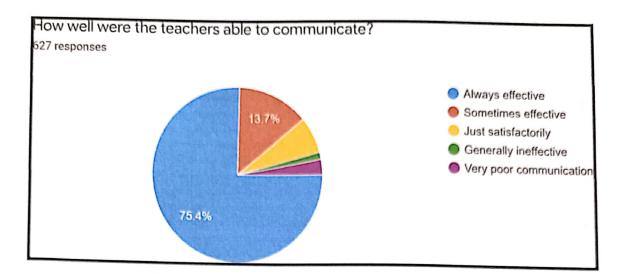


According to this survey 49% students considered that 90 to 100 % of the syllabus was taught by the teachers. While 31.4% students considered that more than 75% and 12.1% considered 50 to 75% of the syllabus was taught by the teachers.

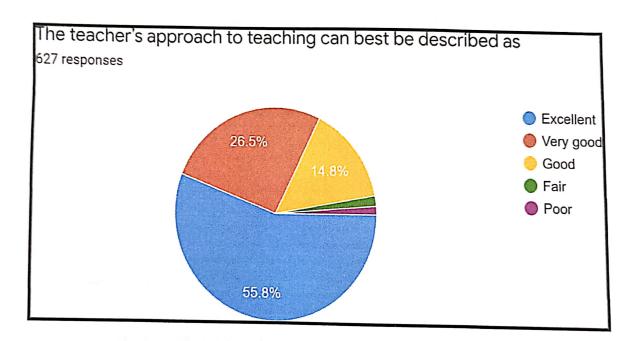


48.8% students were satisfactorily while 41.8% thoroughly satisfied with the teachers' preparations for the classes while some were not satisfied with it.



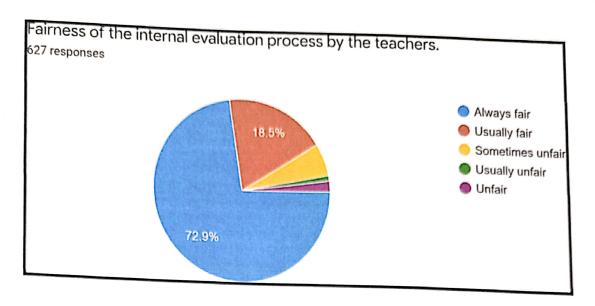


75.4% students thought the teachers were able to communicate effectively with them. Very few students found lack of communication with the teachers.

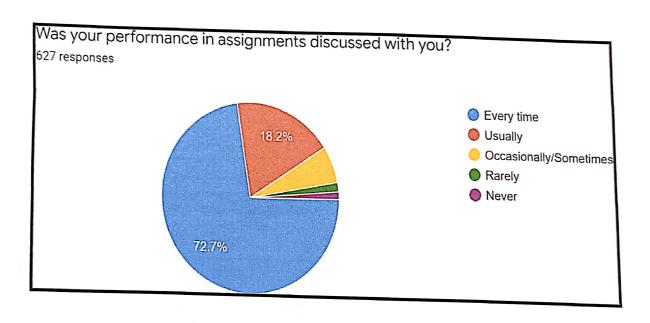


55.8% of the students found the teacher's approach to teaching was excellent in all perspectives, 26.5 were found very good while 14.8% found it a fair approach.



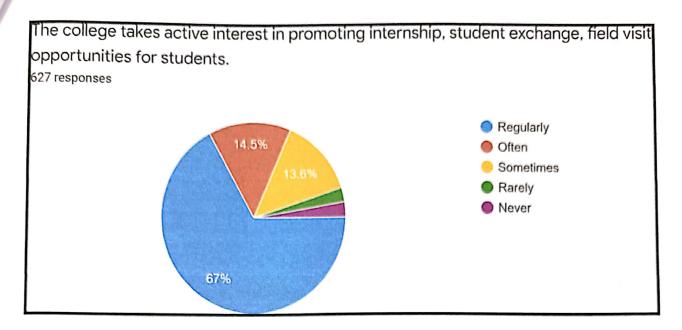


91.4~% students found a fair internal evaluation process by the teachers while others found it unfair.

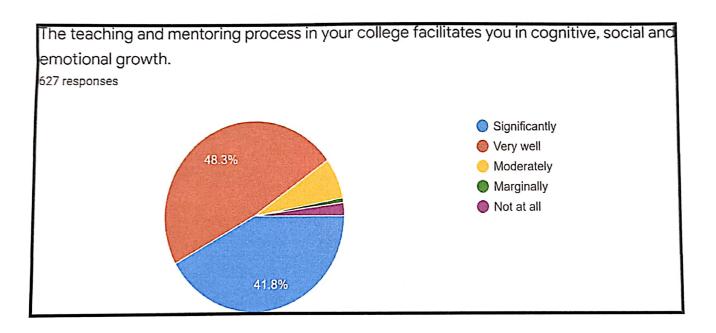


90.9% students felt that their performance in assignment was discussed with them while the remaining felt not discussed.



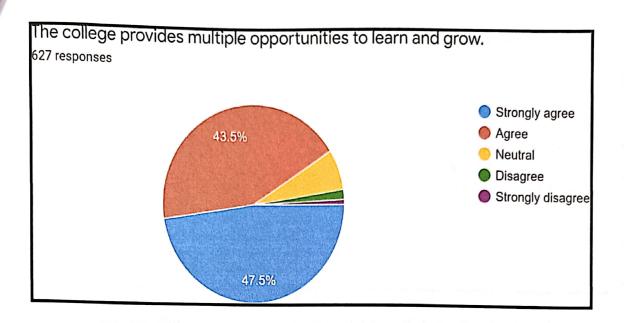


95.1% students felt the college takes active interest in promoting internship, student exchange, field visit opportunities for them.

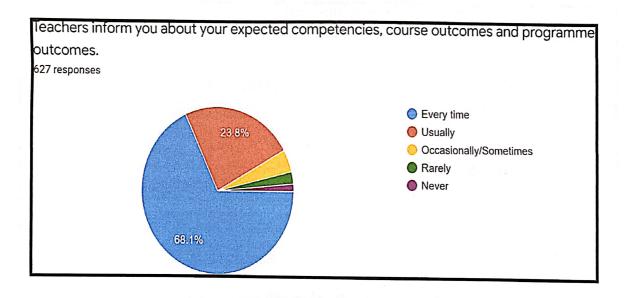


90.1% students felt the teaching and mentoring process in college facilitated them in cognitive, social and emotional growth.



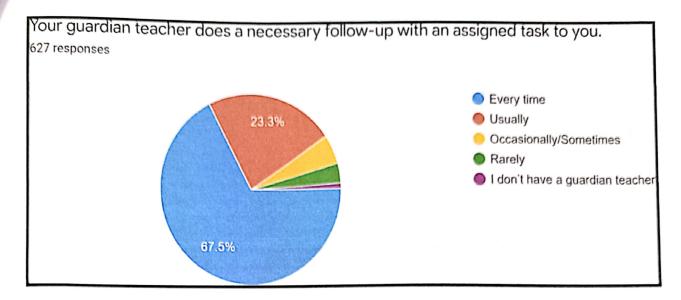


91% of students agreed the college provides multiple opportunities to learn and grow.

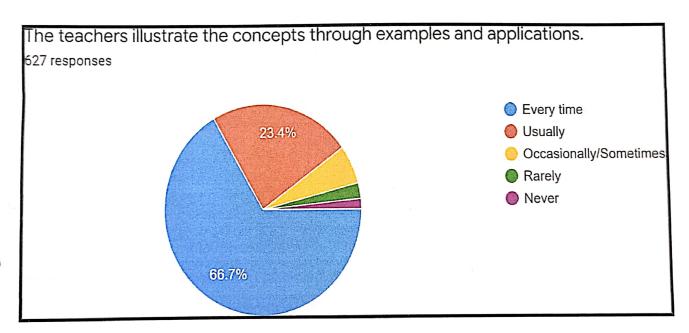


91.9 % students considered that teachers inform them about their expected competencies, course outcomes and programme outcomes.



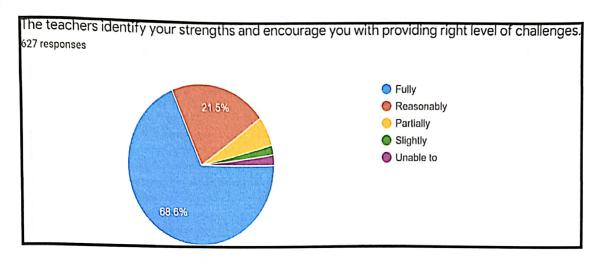


90.8 % students thought their guardian teacher did a necessary follow-up with an assigned task to them.

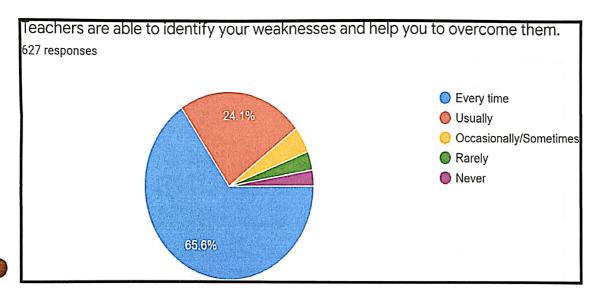


90.1~% students felt the teachers illustrate the concepts through examples and applications and very few didn't think so.



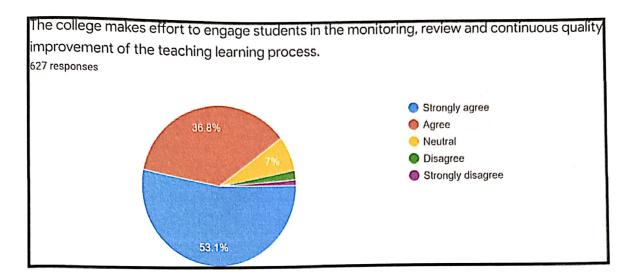


 $90.1\ \%$ students felt the teachers identify their strengths and encourage them by providing the right level of challenges.

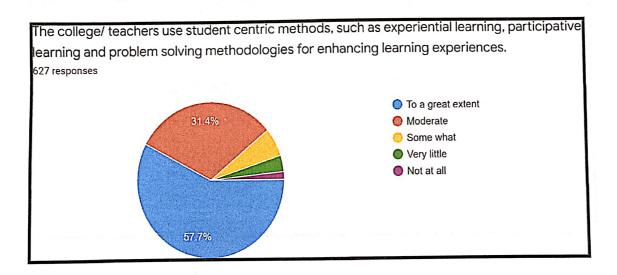


89.7% students felt the teachers were able to identify their weaknesses and helped them to overcome them.



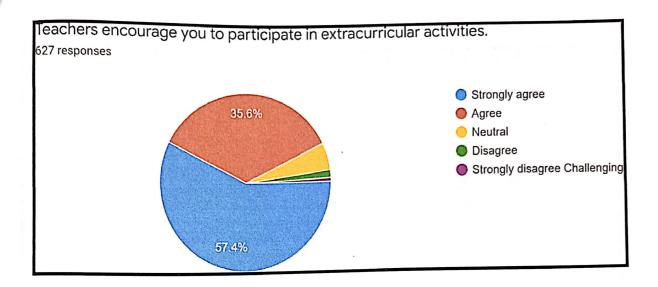


96.9 % students thought the college makes an effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

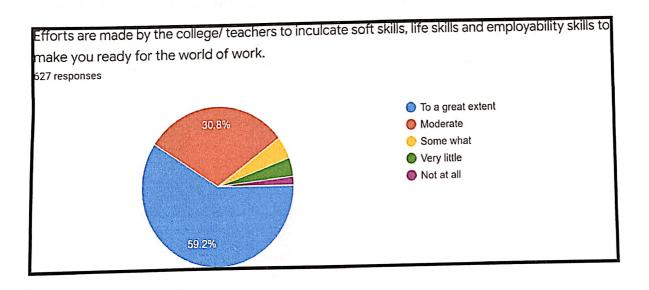


89.1 % students considered the college/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



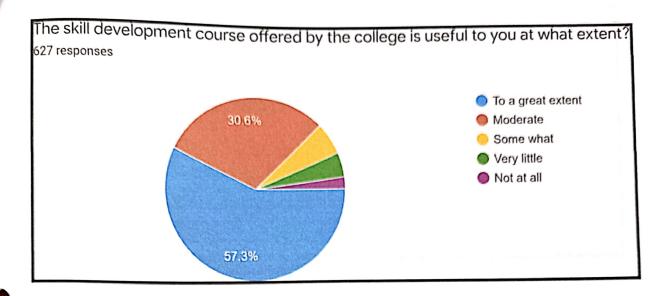


93 % of students felt the teachers encouraged them to participate in extracurricular activities.

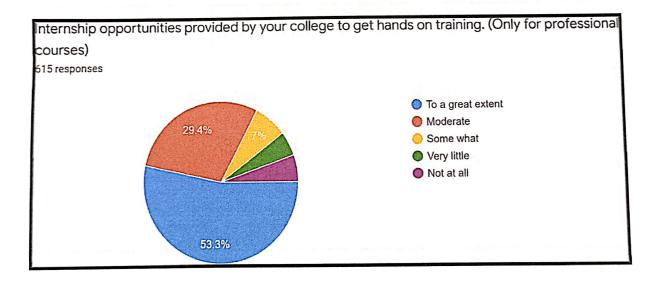


90 % students felt efforts were made by the college/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



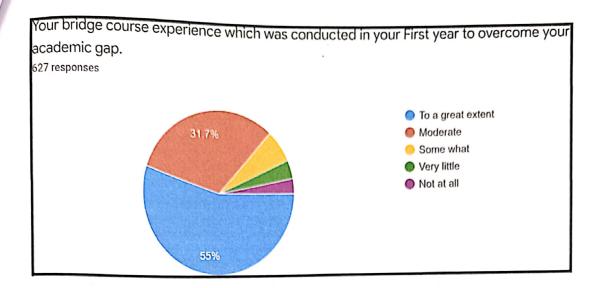


87.9~% of the students thought skill development courses offered to them are very much useful to them but the remaining didn't.

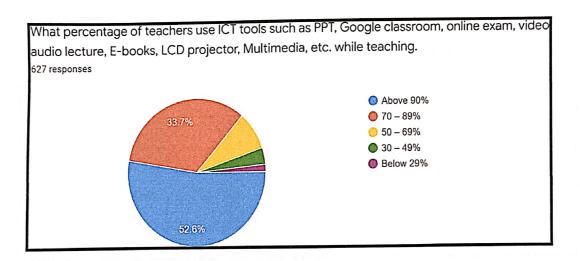


89.7 % of professional course students felt internship opportunities provided by the college to get hands-on training.



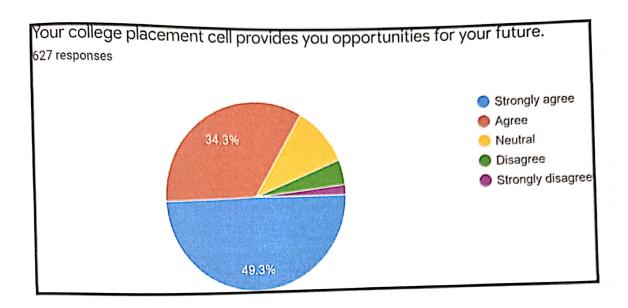


86.7 % students felt their bridge course experience which was conducted in their First year to overcome their academic gap was great.

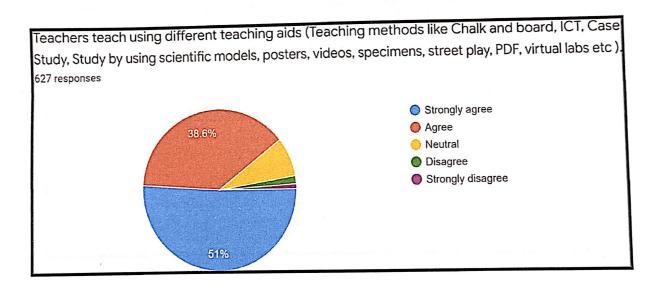


86.3 % of students considered teachers use ICT tools such as PPT, Google classroom, online exam, video audio lecture, E-books, LCD projector, Multimedia, etc. while teaching.



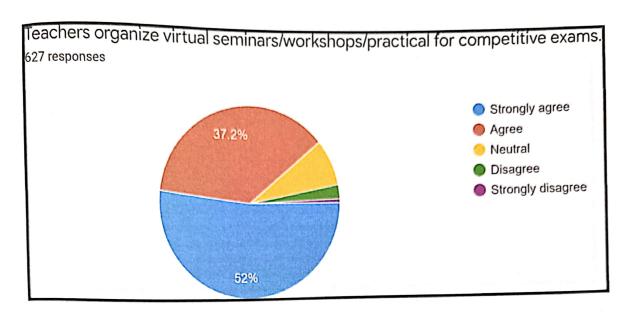


83.6 % students felt the college placement cell provides them opportunities for their future.

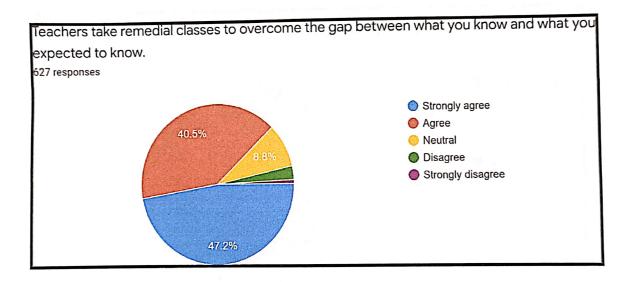


89.6 % students felt the teachers teach using different teaching aids (Teaching methods).



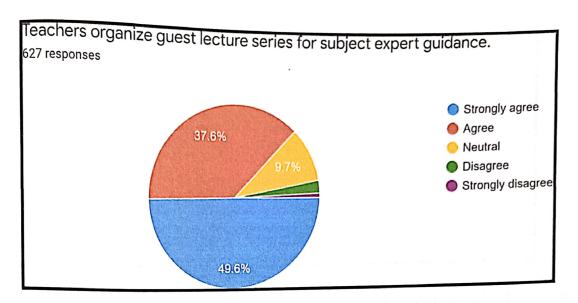


89.2 % students felt the teachers organize virtual seminars/workshops/practical while remaining disagree.

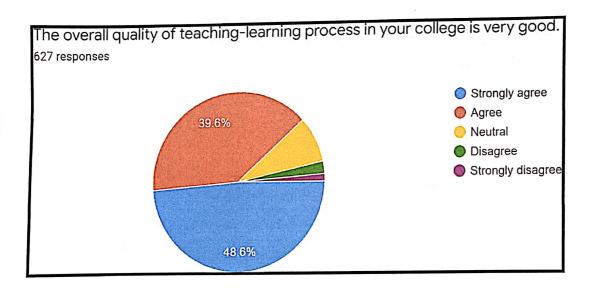


87.7% of students agreed teachers take remedial classes to overcome the gap between what they know and what they expected to know. While 8.8% of students' opinions are neutral.



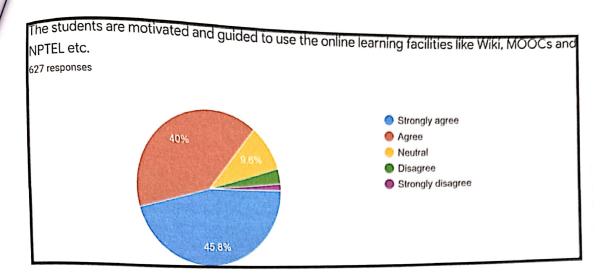


87.2 % students agreed the teachers organize guest lecture series for subject expert guidance while 9.7 % were neutral.

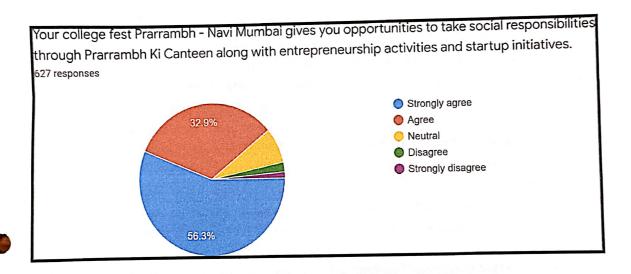


88.2% of students agreed that the overall quality of teaching-learning process in their college is very good.



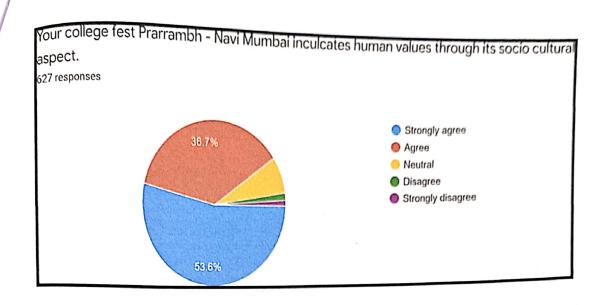


85.8% of the students agreed that they have been guided and motivated by the teachers to use the online learning facilities like Wiki, MOOCs and NPTEL etc. While 9.6% of the students had a neutral opinion.



89.2% students agreed about their college fest Prarrambh - Navi Mumbai gave them opportunities to take social responsibilities through Prarrambh Ki Canteen with entrepreneurship activities and startup initiatives.





90.3 % students agreed their college fest Prarrambh - Navi Mumbai inculcates human values through its socio-cultural aspect.

Overall Analysis: -

In the year 2020-21, under the guidance and support of IQAC of the college, criteria 2 committee has framed a questionnaire of Student Satisfaction Survey (SSS) in the google form on overall performance of the institution. After preparing the form, the link has been distributed to official groups of the students and responses have been collected.

According to comments and suggestions given by the students, we have received some excellent opinions from students about good quality teaching, teachers' supportive and cooperative nature, their positive relation with teachers and many more. Some of the students have given suggestions for the improvement in college facilities such as availability of projector classrooms, more placement companies for B.Sc Chemistry students, uses of audio visual graphics in the lectures, more gym and canteen facilities and more sweepers for cleaning washrooms.

Overall suggestions are good for the improvement of college growth and development. Average 90% students are showing positive responses to this Student Satisfaction Survey (SSS) 2020-21.



REMNCIPAL Rajiv Gandhi College of Arts, Commerce & Sciences Vashi, Navi Mumbai - 400 703.

Sainath Education Trust's



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Action Taken on SSS 2020-21

In response to the Student Satisfaction Survey (SSS) 2020-21, which was conducted entirely online due to the limitations imposed by the COVID-19 pandemic, the college criterion II involving members has taken proactive steps to address the feedback received from students regarding the online teaching-learning process. With the transition to remote learning, the focus has been on ensuring the effectiveness of online instruction and providing necessary support to both students and faculty.

While physical changes were not feasible due to the limitations imposed by the COVID-19 pandemic, alternative measures were implemented to address the concerns raised in the College Students Satisfaction Survey for the academic year 2020-21 also. The college remains committed to continuously improving the educational experience for students and adapting to the evolving needs and challenges posed by the current circumstances.

- 1. Enhanced Virtual Classroom Experience such as google classrooms, Zoom Meeting app, Google meet, Microsoft teams, Kahoot, Quizzes, Interactive White board, Virtual practicals,
- 2. Improved Access to Course Materials through mails, PPT's, PDF of notes, eBooks excess through google classrooms, Whatsapp groups, online content through You tube, Wiki, etc.
- 3. Expanded technical support services to assist students with troubleshooting issues related to online learning platforms, connectivity issues and access to digital resources.
- 4. Student Engagement Initiatives by organizing discussion boards and peer-to-peer support groups to facilitate interaction and collaboration among students.
- 5. Encouraged faculty members to incorporate innovative teaching strategies and active learning techniques to maintain student engagement and motivation in the online environment.
- 6. Continuous Evaluation and Feedback through google quiz for formative assessment and Testmoz for summative assessment.
- 7. Student Support Program through fees installment facility and concession in the fees.
- 8. Regular Communication and Updates through maintained transparent communication channels with students, providing regular updates, announcements and reminders about upcoming lectures, assignments and assessments by whatsapp groups, personal calling, messaging, etc



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