Sainath Education Trust's

Rajiv Gandhi College
of Arts, Commerce, & Science.Vashi Navi Mumbai.
{Permanently Affiliated to University Of Mumbai}
ACCREDITED BY NAAC, GRADE 'B'

Feedback Analysis 2018-19

1.4.1 – Whether structured feedback received from all the stakeholders:

Students	Yes
Teachers	Yes
Employers	Yes
Alumin	Yes
Parents	Yes

The development of any institution heavily depends upon a well-functioning feedback system. It requires a thorough preparation to initiate, launch and implement the feedback system. Our college has been practicing a feedback system accommodating all the stake holders including staff, students, alumni, employers and parents, to help the individuals and organization as a whole, to improve the performance and effectiveness. Feedback is collected at departmental and institutional level in which the views on the curriculum, teaching schedules, teaching tools, and student assessment outcomes are discussed for taking improvement measures.

1. **STUDENT:** The student's feedback on the staff finds a place in the performance appraisal scoring system (PASS) of the individual faculty member. The feedback from the students is obtained at the end of the chapter/ term and overall department at the end of the year. When the feedback of a faculty is not encouraging, the concerned faculty is counselled by the Head of the Department to improve their performance.

2. **FACULTY:** institution has made it a practice to conduct faculty meetings, periodically, where the ways and means of enhancing the curriculum, academic discipline, Teaching Learning process, Research and Extension activities are debated and discussed. The appropriate suggestions are put forward to the respective departments for implementation.

3. **ALUMNI:** As the alumni is found to be the brand ambassador(s) of our institutions, the feedback of the alumni is taken with due considerations. Our institution enjoys a strong

Alumni association regularly. The consolidated feedback report is forwarded to the principal for taking cue of the positive performances and scope for improvement.

4. **PARENTS:** As an important stakeholder of this system, the parent feedback is also obtained and analyzed. Some of the parameters accommodated in the parent's feedback, include quality of teaching, students? discipline, sports facilities, lab facilities, examination system, student activities such as transport, library, internet facilities, Wi-Fi etc. The parents of the students whose performance in the continuous assessment test is poor are counselled individually and their feedback is also given due consideration. FEEDBACK ON STUDENTS: Feedback forms are filled by UG and PG students at the end of the academic year, feedback is received on various aspects of college include academics, library and administration. Constructive suggestion by students as taken into consideration.

Students Feedback to Teachers:

Q.1. Your subject teacher is punctual before and after class is over
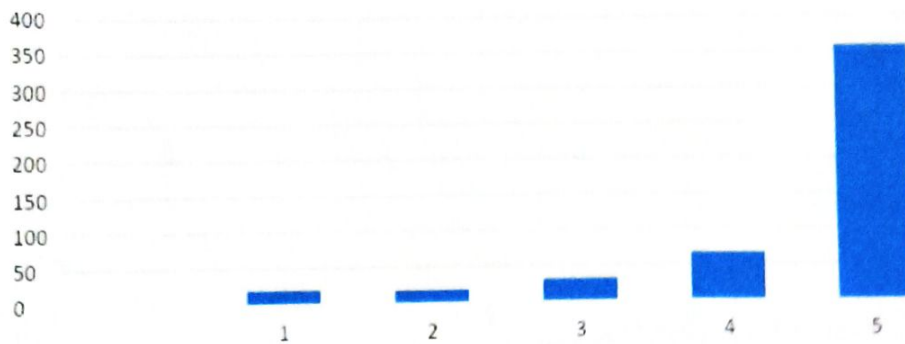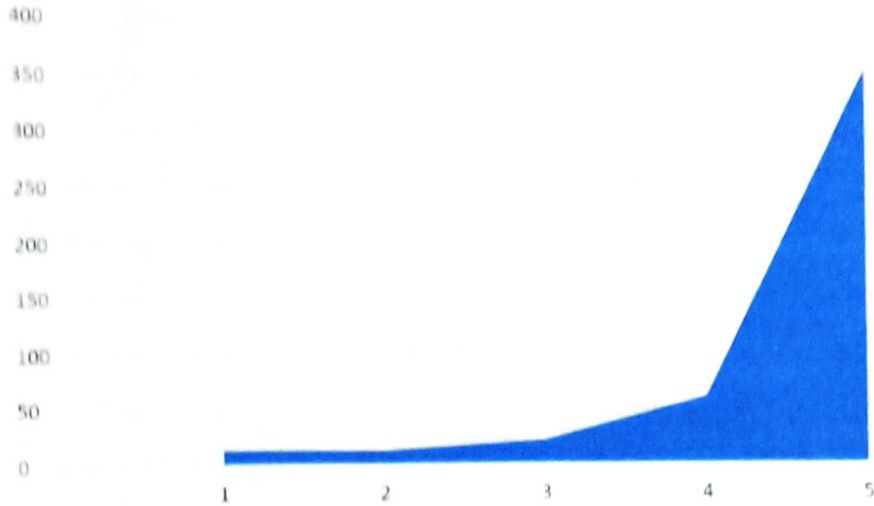

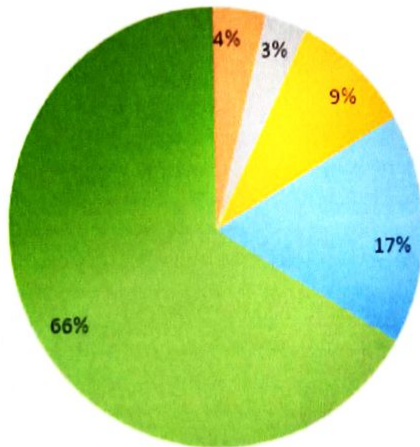### Q.2.Teacher comes with full preparation of the topic to be taught.
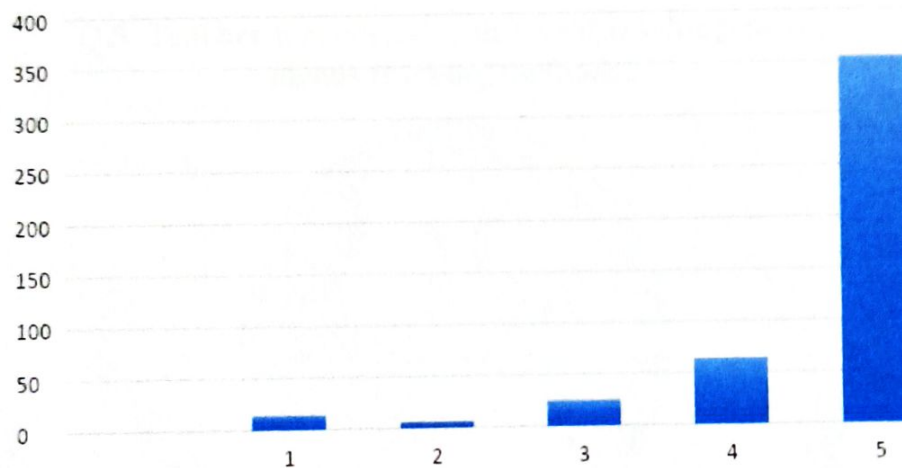
Q.3. Teacher takes daily attendance and enquire about absentees and keep the record.
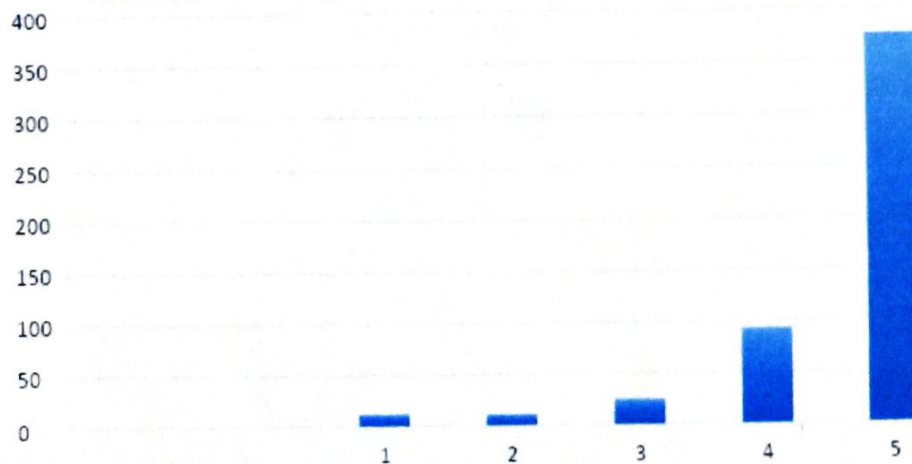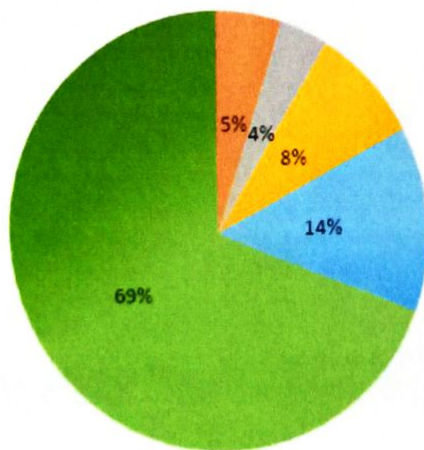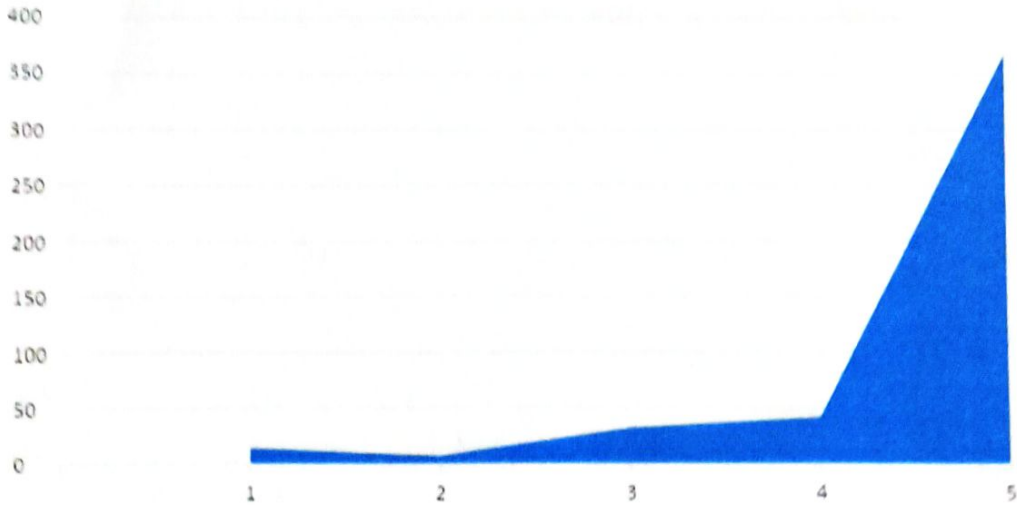
Q. 4 Daily teaching takes place as per the timetable.

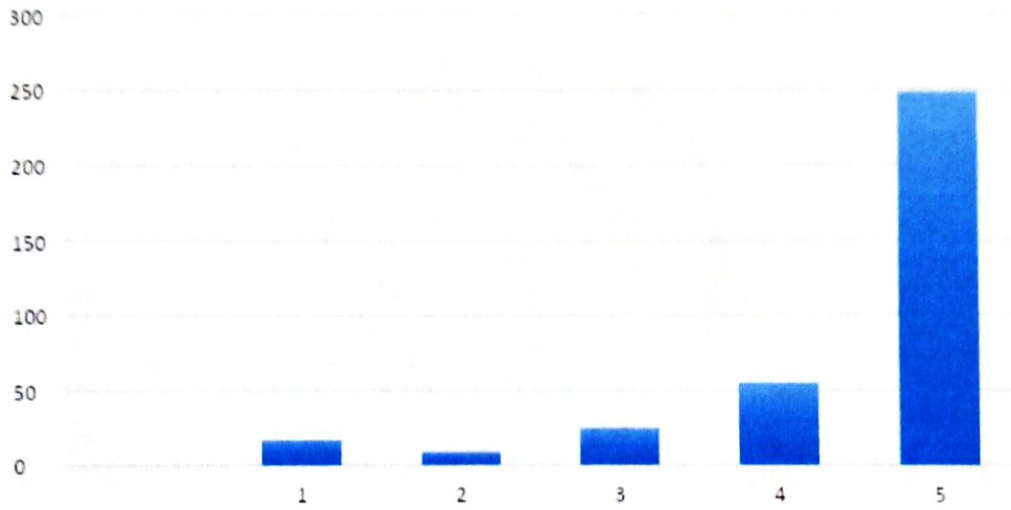## Q.5. Teacher teaches using different teaching aids (means teaching methods)

4% 3% 9% 17% 66%

Q.6. Teacher explains giving examples and references or practicals.

5% 4% 8% 14% 69%
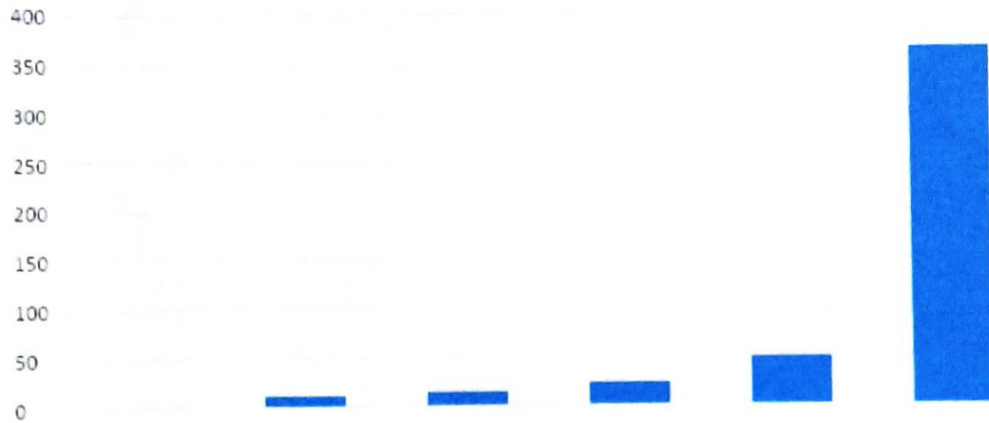
Q.7. Teacher allows you to ask queries or questions during the class.

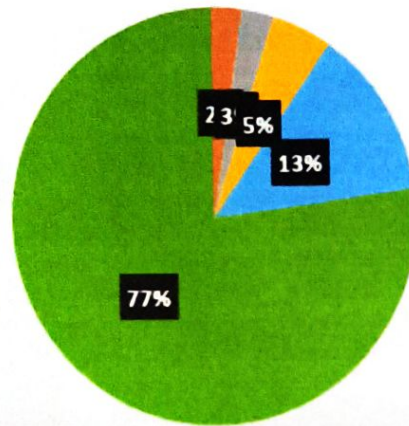## Q.8. Teacher maintains class discipline and has class control.

Q.9. Teacher organises trips/seminars/workshops/industrial visits/competitive exam
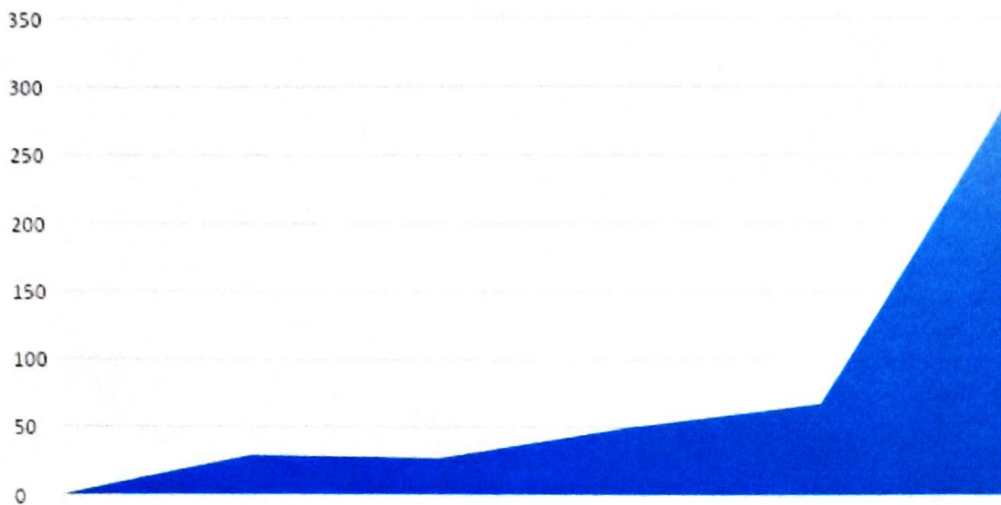
Q.10. Teacher helps you in solving difficulties in the subject.

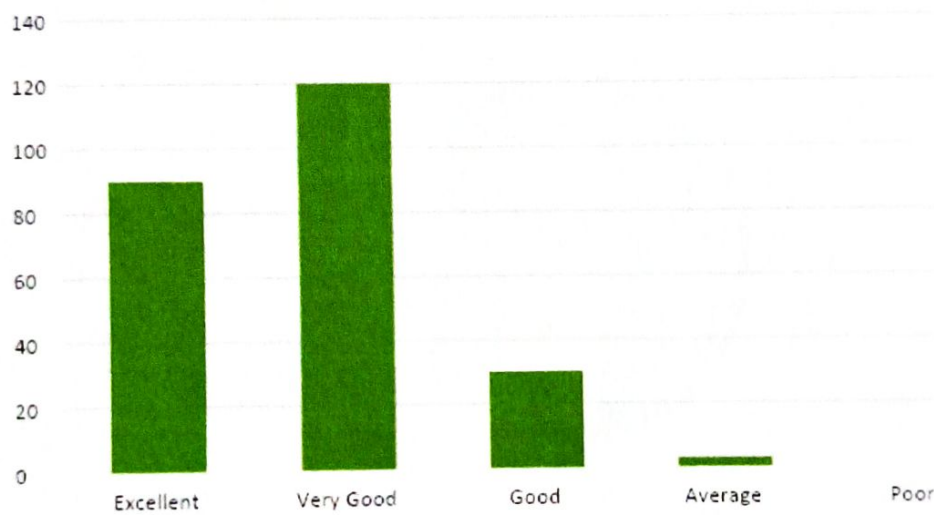## Q.11. Teacher has logical and clear thinking while teaching a subject.

2 3 5%

13%

77%
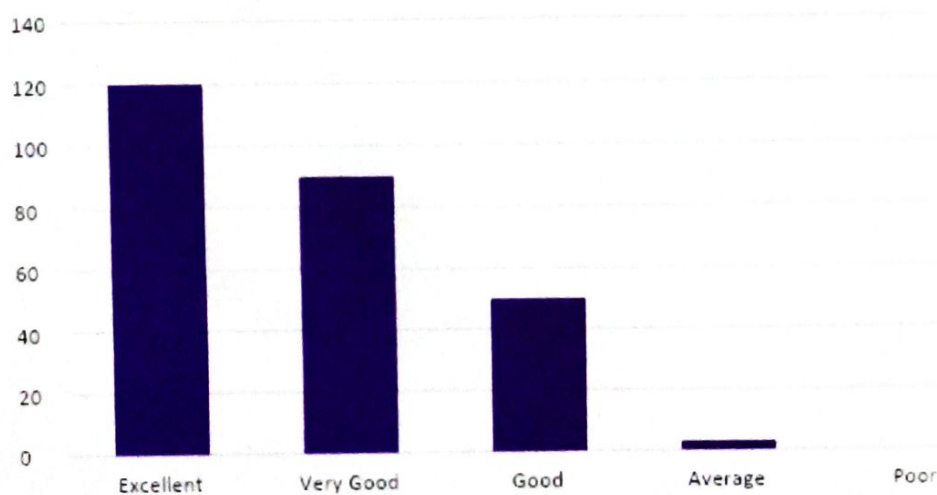
Alumni Feedback Analysis:
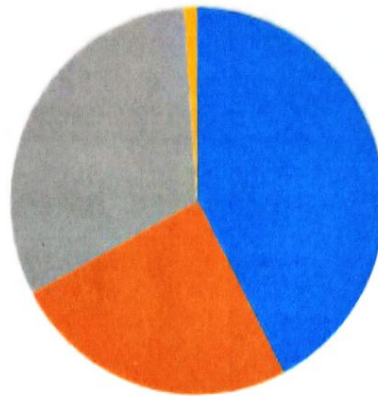
1. Admission Procedure

2. Fee sturcture

3. Environment

4.Infrasturcture & Lab Facilities

5.Faculty

Average

6.Project Guidance

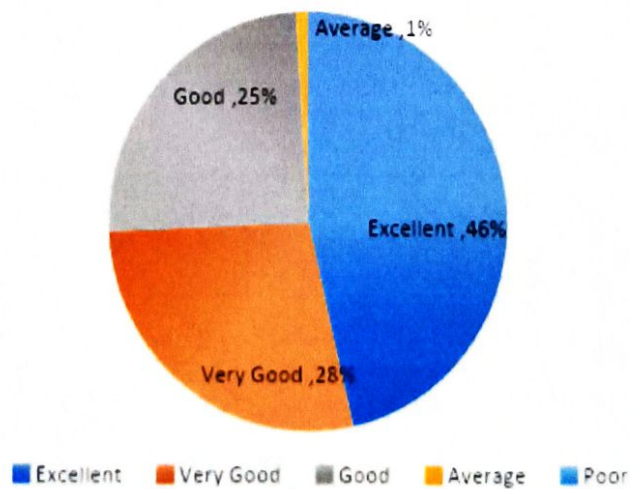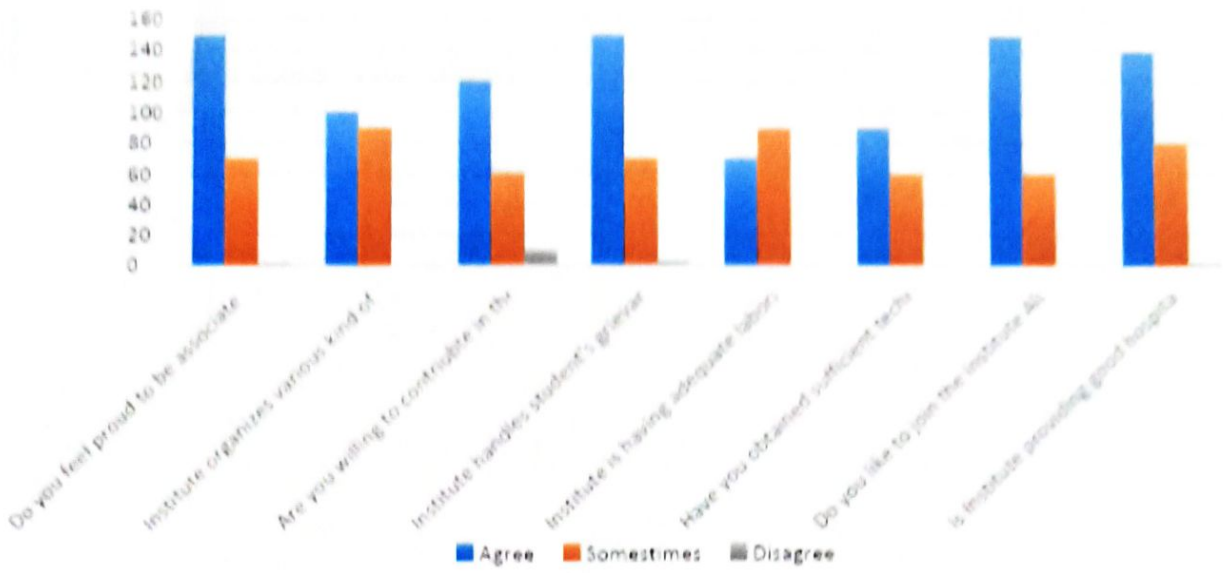| | Excellent | Very Good | Good | Average | Poor |
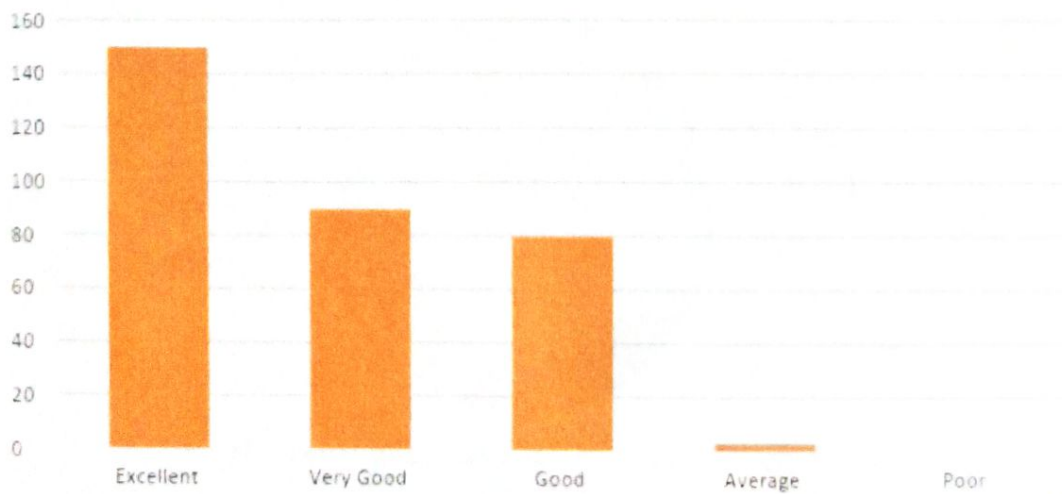
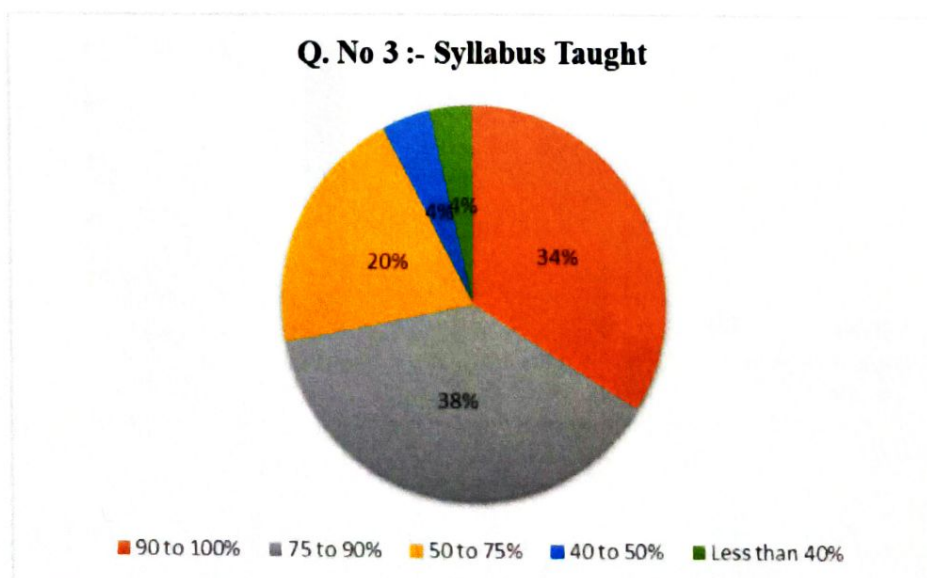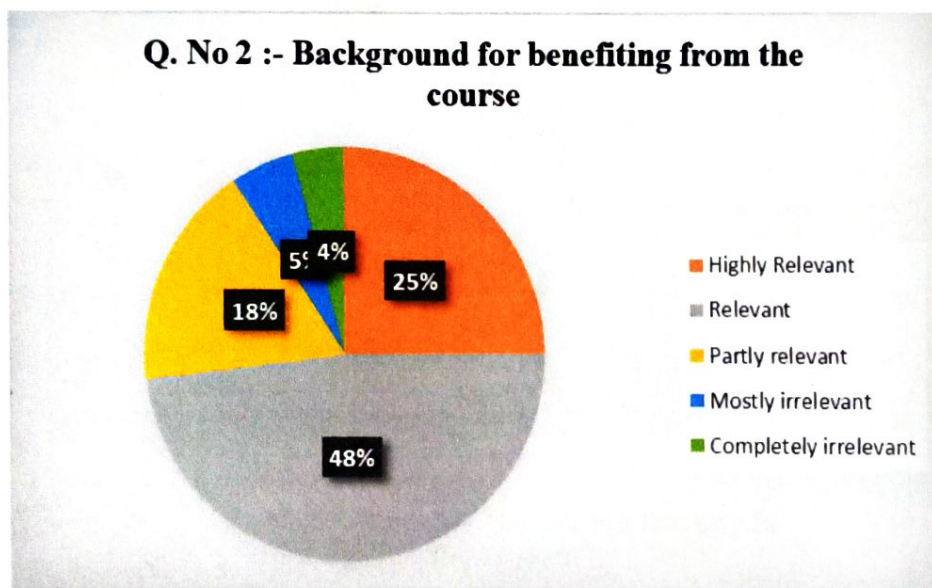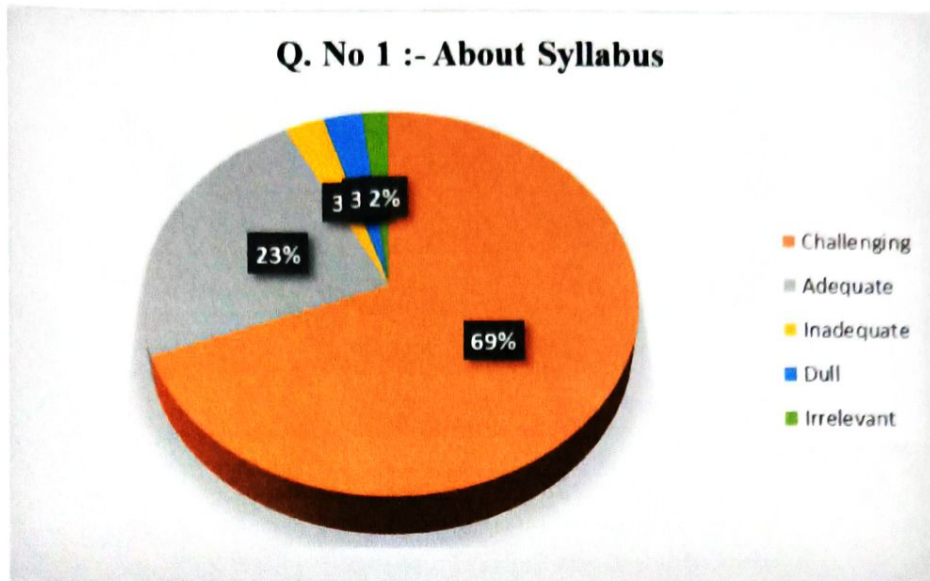# 7. Quality of support material
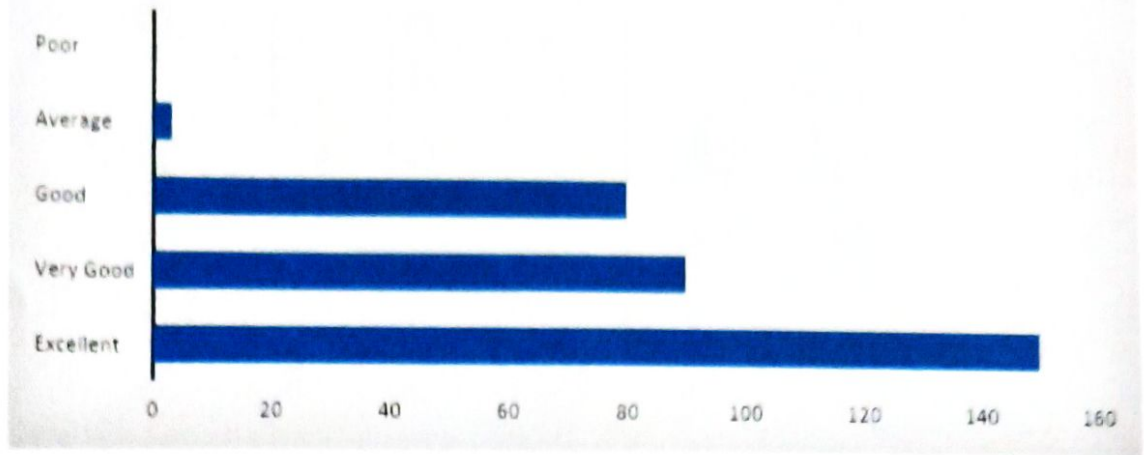
8. library
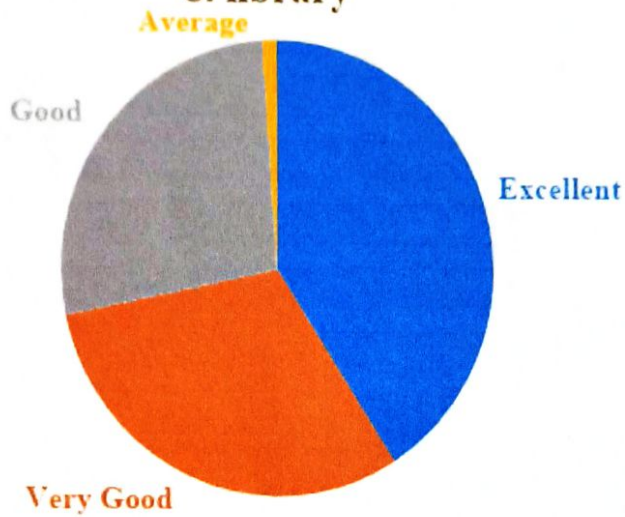
9. How do you rate the courses that you have learnt in relation to your cureent job.

Chart legend: ■ Agree ■ Somestimes ■ Disagree

X-axis labels (rotated):
- Do you feel proud to be associate
- Institute organizes various kind of
- Are you willing to contribute in the
- Institute handles student's grievar
- Institute is having adequate labor
- Have you obtained sufficient techr
- Do you like to join the institute &c
- Is institute providing good hospita

Students Feedback Analysis for college:

Q. No 1 :- About Syllabus

- 3% 3% 2%
- 23%
- 69%

Legend:
- Challenging
- Adequate
- Inadequate
- Dull
- Irrelevant

Q. No 2 :- Background for benefiting from the course

- 5% 4%
- 25%
- 18%
- 48%

Legend:
- Highly Relevant
- Relevant
- Partly relevant
- Mostly irrelevant
- Completely irrelevant

Q. No 3 :- Syllabus Taught

- 4% 4%
- 20%
- 34%
- 38%

Legend:
- 90 to 100%
- 75 to 90%
- 50 to 75%
- 40 to 50%
- Less than 40%

Q. NO 4 :- LIBRARY HOLDING FOR THE COURSE
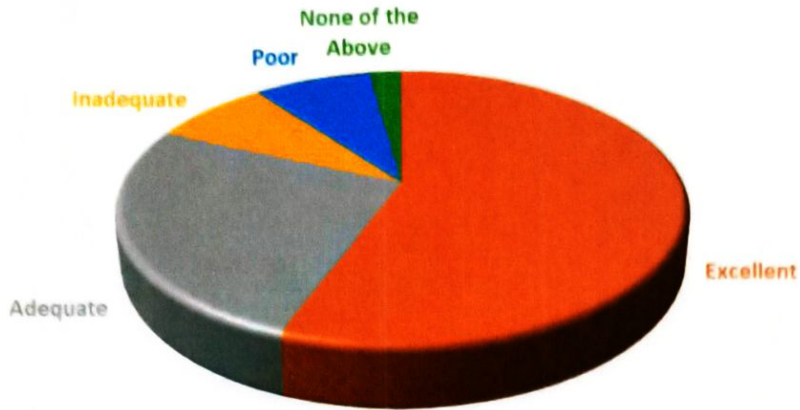
Q. No 5 :- Student - Teacher relationship In RGC whole

Legend:
- Very Good — 96
- Good — 75
- Satisfactory — 23
- Unsutisfactory — 8
- Non of the Above — 2
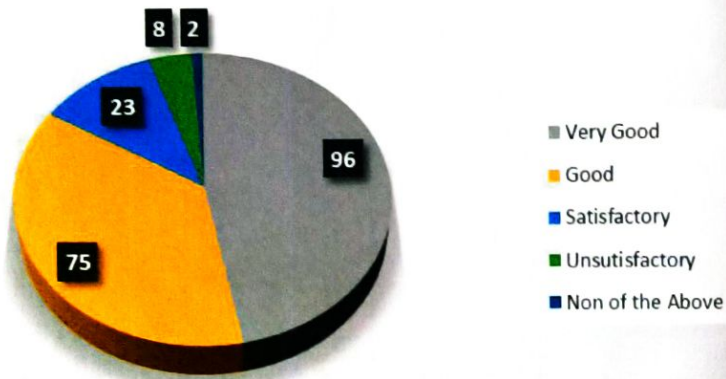
Q. No 6 :- Student - Teacher relationship In Department
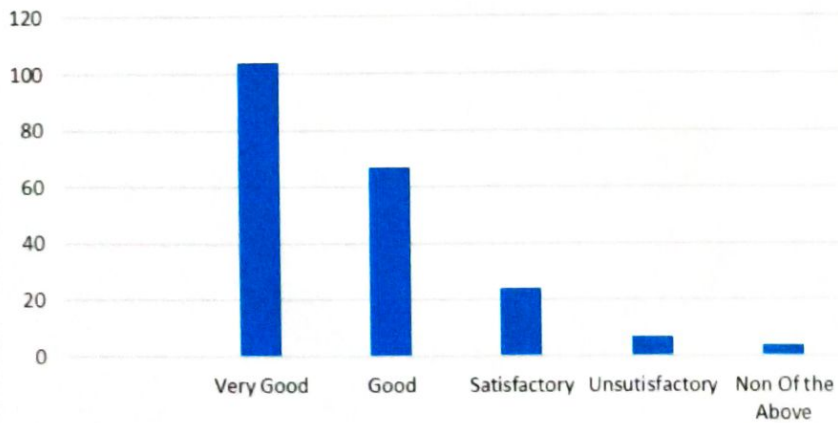
Q. No 7 :- Adminisrative Office

- Very helpful — 26%
- Helpful — 42%
- Indifferent — 12%
- Unhelpful — 4%
- Slow — 16%

Q. No 8 :- Extracurricular Activities

Very Good — 62
Good — 87
Satisfactory — 26
Unsutisfactory
Poor — 10
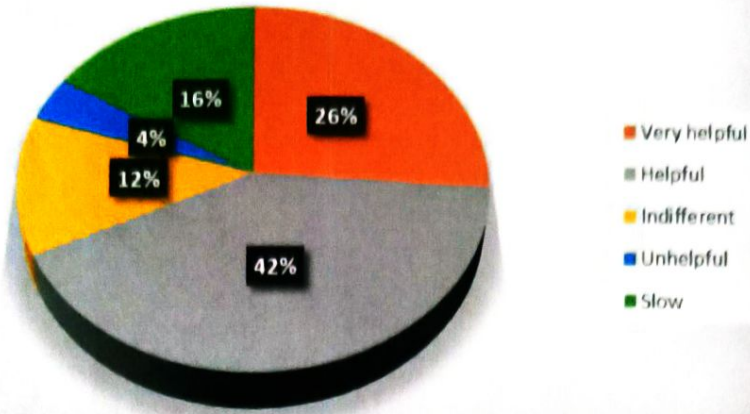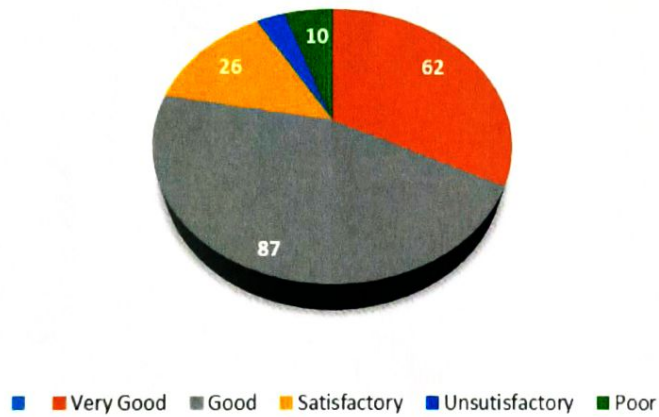
Q. NO 9 :- ATTITUDE OF TEACHERS TO EXTRACURRICULAR ACTIVITIES

- Discouraging 2%
- Encouraging 15%
- Indifferent 25%
- Co-Operative 58%

Q. NO 10 :- EXPERIENCE/FEELING ABOUT RGC

Disparagingly

indifferently

Proudly

Parents Feedback Analysis:

Q. No 1 :- Institution Find better or not

13%

87%

- Yes
- No

Q. No 2 :- Adequate Facilities

27%

73%

- Yes
- No
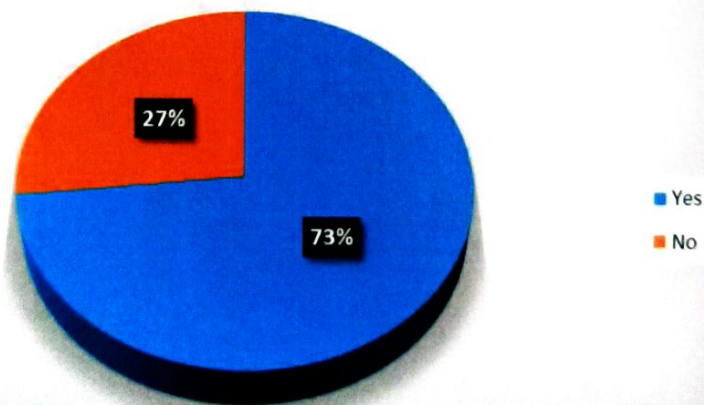
Q. No 3 :- Physically Security of Child

- 20%
- 80%

Legend: ■ Yes   ■ No
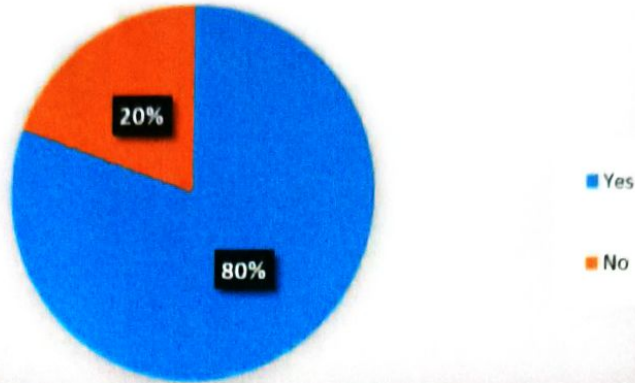
Q. No 4 :- Canteen Facilities

- 22%
- 78%

Legend: ■ Yes   ■ No
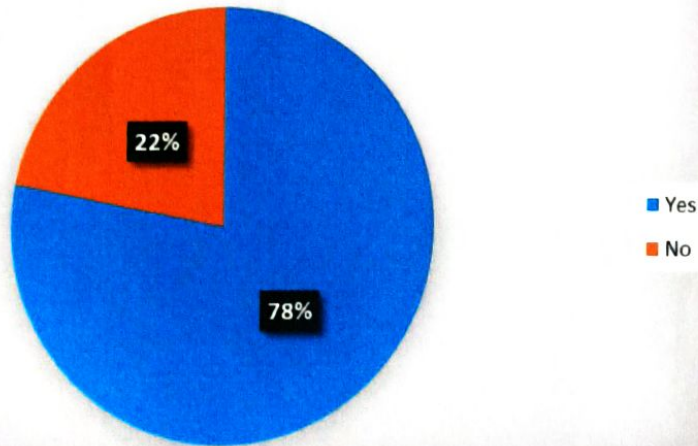
Q. NO 5 :- CO-OPERATION FROM ADMINISTRATIVE STAFF

- No 15%
- Yes 85%
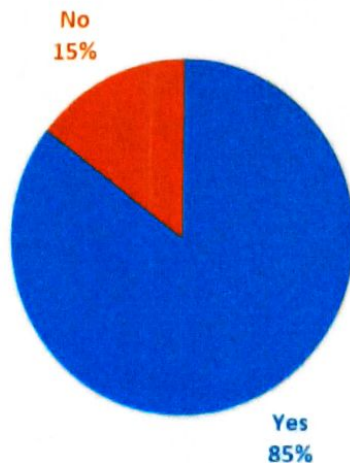
Q. No 6 :- Feasibility of teaching Staff for communication

11%

89%

- Yes
- No
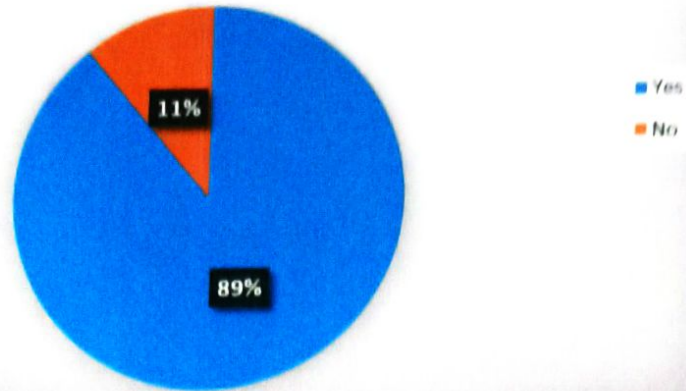
Q. No 7 :- Attending Regular PTA Meeting
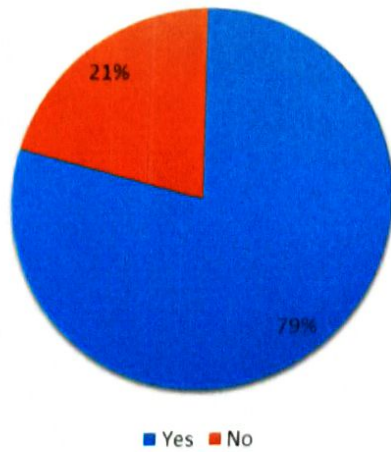
21%

79%

- Yes ■ No

I/C PRINCIPAL
Rajiv Gandhi College of Arts, Commerce & Sciences
Vashi, Navi Mumbai - 400 703.

Feedback Action Taken Report-2018-19

1. Good performers are appreciated. The teachers having unsatisfactory feedback reports are motivated to improve their performance.

2. For further improvement in the canteen facility of the college, the vendor was asked to provide good quality food with maintenance of proper hygiene.

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Co-ordinator
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